

## Standard Terms and Conditions of Sales

1. Orders are accepted in writing with Macro Sensors in New Jersey, USA, and may be sent via fax (856) 317-1005 or e-mail ([sales@macrosensors.com](mailto:sales@macrosensors.com)) Current manufacturing and shipment lead times apply.
2. All shipments are made F.O.B. Shipping Point via UPS Ground. Other methods of shipment may be requested by the customer, which will be shipped collect on customer's account number. All freight and insurance is prepaid by Macro Sensors and is added to customer's invoice. International shipments that are subject to customs charges, duties, bank fees and other such fees are the responsibility of the customer.
3. Macro Sensor's prices are subject to change without prior notice. Prices quoted at time of order confirmation will be honored by Macro Sensors at time of shipment unless written notice is given to customer in advance.
4. Custom Designed Parts may be subject to Non-Recurring Engineering charges ("NRE"), which will be quoted prior to order acceptance. Custom Designed Parts may require cash deposit with order and may not be cancelable.
5. All shipments require payment by either C.O.D., Credit Card or Cash in Advance unless Open Credit Terms are established with Macro Sensors. International shipments under \$2,000 are subject to a \$30 payment service fee. To consider Open Credit Terms, Macro Sensors requires the customer to complete a credit application form.
6. Terms of Payment are Net 30 Days (Strictly enforced to maintain credit privileges). A Service Fee of 1.5% per month (18% annually) will be assessed on all accounts Macro Sensors due terms of payment.
7. Order cancellations and product modifications must be requested in writing at Macro Sensors 8 weeks prior to order shipment due date and must be accepted and acknowledged by Macro Sensors. A cancellation or modification charge may apply.
8. Returns for warranty service require Macro Sensor's issuance of a Return Material Authorization ("RMA") number. All product must be returned in original factory packaging. Units modified or showing evidence of abuse are not covered by Macro Sensor's warranty terms.
9. All other product returns require Macro Sensor's issuance of a RMA number and are subject to a 25% restocking charge. Custom, discontinued, used or outdated products cannot be returned.
10. Products purchased through an authorized Macro Sensors distributor must be serviced through that distributor. Macro Sensors cannot accept returns or issue credit to distributor's accounts.
11. Sales are subject to the Uniform Commercial Code under the jurisdiction of the state of New Jersey, USA.
12. Special Terms and Conditions of Sales may apply to specific customer contracts, stocking arrangements and partnership agreements.